



Williamson County & Cities Health District

What to do after a boil water notice

General Users of Public Water Supplies

- Flush household pipes/faucets: run cold water faucets for 3 minutes each if they have not been used in the last 24 hours.
- Flush home automatic ice makers: make three batches of ice cubes and discard all three batches.
- Drain and refill your hot water heater if set at a low temperature (below 113° F).
- Run water softeners through a regeneration cycle.
- Drain reservoirs in tall buildings.
- Flush drinking fountains: run continuously for 3 minutes
- Flush water coolers: run coolers with direct water connections for 5 minutes

Commercial Establishments (Restaurants, Convenience Stores, etc.)

- Re-start and flush any water-using fixture or piece of equipment in accordance with the manufacturer's specifications. This may vary from fixture to fixture. Consult your facility's engineer and/or the manufacturer when re-starting the equipment.
- Managers of large buildings with water-holding reservoirs should consult with their facility engineer and health department about draining the reservoir.
- Run cold water faucets and drinking fountains for 3 minutes each if they have not been used in the last 24 hours.
- Run water softeners through a regeneration cycle.
- Drain and refill your hot water heater if set at low temperature (below 113E F).

Hospitals, Clinics, Long-term Care Facilities, Nursing Homes, and Assisted Living Facilities

- Re-start and flush any water-using fixture or piece of equipment in accordance with the manufacturer's specifications. This may vary from fixture to fixture. Consult your facility's engineer and/or the manufacturer when re-starting the equipment.
- Managers of large buildings with water-holding reservoirs should consult with their facility engineer and health department about draining the reservoir.
- Follow the directions of your water utility (in the newspaper, radio, or television) or, as general guidance, run cold water faucets and drinking fountains for 3 minutes each if they have not been used in the last 24 hours.
- Run drinking fountains for 3 minutes before using the water or follow the directions of your water utility.
- Drain and refill your hot water heater if set at a low temperature (below 113E F).

Commercial Ice Maker Users

- A. Flush the water line to the machine inlet:
 1. Close the valve on the water line behind the machine and disconnect the water line from the machine inlet.
 2. Open the valve, run 5 gallons of water through the valve and dispose of the water.
 3. Close the valve.
 4. Reconnect the water line to the machine inlet.
 5. Open the Valve.
- B. Flush the water lines in the machine:
 1. Turn on the machine.
 2. Make ice for 1 hour and dispose of the ice.
- C. Clean and sanitize all parts and surfaces that come in contact with water and ice, following the manufacturer's instructions.